

TAIEX Expert Mission on development of mobile network of interviewers for household surveys

Organised in co-operation with

*National Bureau of Statistics (NBS) of the Republic of
Moldova*

28 - 30 November 2023

Venue:

*National Bureau of Statistics
Grenoble str. 106, Chişinău*

Beneficiary:

Moldova

TAIEX Case ID INT MARKT IND/EXP 84731

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MOVING FORWARD TOGETHER WITH EU EXPERTISE

Aim of the Expert Mission:

The aim of the mission is to focus on best practices regarding the reorganization of the existing network of interviewers for social surveys in the households into a **mobile network of professional interviewers** who would be selected only by professional criteria, having own means of transport (being mobile) which would allow them to collect data all over the country's territory and by whatever topic, with full working hours regime (meaning being able to involve in more surveys during the year) and collecting data via modern electronic data collection modalities (such as CAPI, CATI, CAWI).

In the context of the EU integration, as a candidate country, and according to the EU acquis in statistics and by Eurostat, a **mobile network of interviewers** is required for data collection on different new topics, which will become more numerous as quantity, and more diverse as topics which are mandatory or recommended according to the EU acquis.

Experts:

- **Ms Ramona Skakunova**
Director, Data Collection Department
Central Bureau of Statistics, Latvia
Ramona.Skakunova@csp.gov.lv
- **Ms Daina Vikstrema**
Section head. Interviewer's Coordination Section
Central Bureau of Statistics, Latvia

Upon decision of colleagues from Central Bureau of Statistics, Latvia

Participants:

National Bureau of Statistics of the Republic of Moldova (NBS):

Ms Aurelia Spătaru, Deputy General Director

Ms Larisa Borș, head of Household data collection Section

Ms Rodica Ciburciu, superior consultant, Household data collection Section

Ms Silvia Chiriac, consultant, Household data collection Section

Ms Ina Emelianova, head of Living Standards Statistics Division

Ms Mariana Alerguș-Soloviov, head of Employment Statistics Division

Mr Galer Lilian, head of Statistical Methods Division

Mr Vasile Bujor, head of Department of Information Technologies

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See https://ec.europa.eu/neighbourhood-enlargement/sites/near/files/taix_privacy_statement_online.pdf

Day 1: Tuesday 28 November 2023

Chair: Ms Larisa Borș, Head of section, Collection data in households section

Local time	<i>Chișinău time</i>
9:00 – 9:30	<i>Registration of participants.</i>
9:30 – 10:00	<p>Welcome and introduction:</p> <ul style="list-style-type: none"> - Mr Oleg Cara, General Director, NBS - Ms Aurelia Spătaru, Deputy General Director, NBS - Ms Ramona Skakunova, Director, Data Collection Department, Central Bureau of Statistics, Latvia - Ms Daina Vikstrema Section head. Interviewer’s Coordination Section, Central Bureau of Statistics, Latvia
10:00 – 11:00	<p>Title/topic: The current situation of the existing network of interviewers and supervisors from the perspective of the operation/functionality mode:</p> <ul style="list-style-type: none"> - The current structure of network - Data collection and processing centers/regions - Distribution of the interviewers per supervisors - The organization of the activity in the field - Mobility degree in the field of the interviewers - Communication with respondents <p>Local speakers: Ms Larisa Borș, head of section, Household data collection Section, NBS, Ms Silvia Chiriac, consultant, Household data collection Section, NBS</p>
11:00 – 11:15	<i>Break</i>
11:15 – 12:30	<p>Title/topic: Improving the collection of high-quality data from individuals and households in relation to Regulation (EU) 2019/1700 of the European Parliament and of the Council of 10 October 2019 establishing a common framework for European statistics relating to persons and households, based on data at individual level collected from samples</p> <p>Functional organization of the network of interviewers in CBS, Latvia</p> <p>TAIEX Experts: Ms Ramona Skakunova, Ms Daina Vikstrema.</p>
12:30 – 14:00	<i>Lunch break</i>
	<i>Please be reminded to sign the attendance list</i>
14:00 – 14:45	<p>Title/topic: Used sample and the response rate</p> <ul style="list-style-type: none"> - The current sample - The response rate <p>Local speaker: Mr Lilian Galer, Head of Statistical Methods Division</p>
14:45 – 15:15	<p>Title/topic: Sample distribution and the response rate in CSB</p> <ul style="list-style-type: none"> - Sample allocation procedure to the interviewers - Practices to improve response rate in household surveys. <p>TAIEX Experts: Ms Ramona Skakunova, Ms Daina Vikstrema</p>
15:15 – 15:30	<i>Break</i>

<p>15:30 – 17:00</p>	<p>Title/topic: The current situation of the existing network of interviewers and supervisors from the staff perspective:</p> <ul style="list-style-type: none"> - The planned reorganization of the NBS - Contracting procedures - Recruitment of interviewers - Training procedures - Establishing tasks - Workload <p>TAIEX Experts: Ms Ramona Skakunova, Ms Daina Vikstrema. Local speakers: Ms Larisa Borș, Ms Silvia Chiriac</p>
<p>17:00 – 17:15</p>	<p>AOB and wrap up of day 1</p>

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Day 2: Wednesday 29 November 2023

Chair: Ms Larisa Borș, Head of section, Collection data in households section

<i>Local time</i> 9:00 – 9:30	<i>Registration of participants</i>
9:30 – 10:30	<p>Title/topic: Establishment and distribution of the workload in the CSB. Monitoring and the control of the activity of the interviewers in CSB.</p> <p>TAIEX Experts: Ms Ramona Skakunova, Ms Daina Vikstrema</p>
10:30 – 10:45	<i>Break</i>
10:45 – 11:45	<p>Title/topic: The current situation of the existing network of interviewers and supervisors from the perspective of the budgeting/payments:</p> <ul style="list-style-type: none"> – Salary/wage determination – Additional stimulation/payments – Costs paid for transport – Household remuneration – Telephone SIM cards <p>TAIEX Experts: Ms Ramona Skakunova, Ms Daina Vikstrema. Local speakers: Ms Larisa Borș, Ms Rodica Ciburciu, superior consultant, Household data collection Section,</p>
11:45 – 12:30	<p>Title/topic: Determining the cost of a questionnaire The salary of the interviewers</p> <p>TAIEX Experts: Ms Ramona Skakunova, Ms Daina Vikstrema</p>
12:30 – 14:00	<p><i>Lunch break</i> <i>Please be reminded to sign the attendance list</i></p>
14:00 – 14:45	<p>Title/topic: Continuation</p> <p>TAIEX Experts: Ms Ramona Skakunova, Ms Daina Vikstrema</p>
14:45 – 15:15	<p>Title/topic: The current situation of the existing network of interviewers and supervisors from the perspective of the transition from PAPI to CAPI method collection for LFS:</p> <ul style="list-style-type: none"> – Collaboration with experts – Developed application in CSEntry – General presentation of the dashboard in Appace Superset <p>Local speakers: Mr Vasili Bujor, head of Department of Information Technologies, NBS, Ms Larisa Bors, Ms Mariana Alerguș-Soloviov, head of Employment Statistics Division, NBS</p>
15:15 – 15:30	<i>Break</i>
15:30 – 17:00	<p>Title/topic: The Fieldwork monitoring of the activity of interviewers</p> <p>TAIEX Experts: Ms Ramona Skakunova, Ms Daina Vikstrema. Local speakers: Mr Vasili Bujor, Ms Larisa Borș</p>

17:00 – 17:15	AOB and wrap up of day 2
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Day 3: Thursday 30 November 2023

Chair: Ms Larisa Borș, Head of section, Collection data in households section

<i>Local time</i> 9:00 – 9:30	<i>Registration of participants</i>
9:30 – 10:30	<p>Title/topic: The controls and evaluation</p> <ul style="list-style-type: none"> – Controls of the activity of the interviewers in the field by supervisors – Evaluation of the activity of the interviewers at central level – Evaluation of the activity of the supervisors for LFS and HBS at central level <p>TAIEX Experts: Ms Ramona Skakunova, Ms Daina Vikstrema. Local speakers: Ms Rodica Ciburciu, Ms Silvia Chiriac, Ms Mariana Alerguș-Soloviov, Ms Ina Emelianova, head of Living Standards Statistics Division, NBS</p>
10:30 – 10:45	<i>Break</i>
10:45 – 11:45	<p>Title/topic: Computer assisted data collection using Mixed Modes (CAWI, CAPI, CATI) in CSB</p> <p>TAIEX Experts: Ms Ramona Skakunova, Ms Daina Vikstrema Local speaker: Vasile Bujor</p>
11:45 – 12:30	<p>Title/topic: Approaches applied in data collection from households in crisis situations</p> <p>TAIEX Experts: Ms Ramona Skakunova, Ms Daina Vikstrema Local speaker: Ms Larisa Borș</p>
12:30 – 14:00	<p><i>Lunch break</i></p> <p><i>Please be reminded to sign the attendance list</i></p>
14:00 – 14:45	<p>Title/topic: Discussions about the preliminary recommendations for network of interviewers reorganization in the new context</p> <p>TAIEX Experts: Ms Ramona Skakunova, Ms Daina Vikstrema All participants (V.B.)</p>
14:45 – 15:15	<p>Title/topic: Discussions about the roadmap on developing a mobile network of interviewers</p> <p>TAIEX Experts: Ms Ramona Skakunova, Ms Daina Vikstrema</p>
15:15 – 15:30	<i>Break</i>
15:30 – 17:00	<p>Meeting of experts with the NBS management</p> <p>Top management, TAIEX experts, local participants</p>
17:00 – 17:15	AOB and wrap up of day 3

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Annual Activity Report

EN: europa.eu/lbxCcUp

FR: europa.eu/lVgYK9J

DE: europa.eu/lKmm4b



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